Hato Hone
St John

Hato Hone St John

28 May 2025
Pete Elderkin - Regional Manager
Eleni Mason - Community Engagement Manager



Ambulance Operations

Nationwide 2024

- Over **200** Stations
- Over **920** Vehicles
- Multiple Capabilities
- **2500+** Paid Staff (FTE, PTE, Casual)
- **8,075** Volunteers
- **692,255** Emergency Calls
- **539,732** Patients Treated



What else do we do in the community?



Health Shuttles



Therapy Pets



Youth



Community Care



Community Education



Op Shops

Friends of the Emergency Department, Hospital Friends and Hospital Hosts

- Volunteers supporting patients and their families in Emergency Department and hospital wards.
- Service runs in North Shore, Waitakere, Middlemore and Auckland hospitals.



Therapy Pets

- Delivered by St John volunteers and their pets visiting rest homes, hospitals, schools and other health services.
- Reading Education Assistance Dogs (READ) programme based in schools. Helping children afraid of reading aloud reduces stress through close physical contact with a dog and practising reading to them.



Caring Caller

- FREE service.
- Provides the opportunity for friendship and regular contact over the telephone.
- Languages available are English, Mandarin, Cantonese and Hindi.



Youth

- For all young people from the age of 5 through to 18 years.
- Travel opportunities, overnight stays and camps, courses and training workshops, fun days and social functions, competitions and first aid scenarios, adventure activities, drill and formal ceremonies, operational events alongside St John Events personnel.
- $25 enrolment fee, $25 term fee, per term, per member. Fees assistance available to ensure cost is not a barrier to participation.



ASB St John in Schools

- Free programme that delivers interactive sessions to children from preschool up to Years 9 & 10, empowering them to act in an emergency (including CPR), and keep themselves and others safe.
- Each region has a team of committed, paid, community educators.
- Book through schoolsstjohn@stjohn.org.nz



Early Childhood Education ECE Modules

- Free ECE modules to pre-school age children in short, fun and interactive sessions.
- Teaching our Emergency Aware module which familiarises children with calling 111, and the role of emergency services in their community, or our Safety Aware module which focuses on keeping ourselves and others safe.
- Community Educator delivery.
- Book through schoolsstjohn@stjohn.org.nz



Whātuia te Waiora
Weaving Wellbeing

- A free children's mental health programme delivered in intermediate schools over a term, which aims to enhance wellbeing and resilience for Year 7 & 8 students through a range of activities.
- Community Educator delivered.
- Book through schoolsstjohn@stjohn.org.nz



Poipoia Te Pitomata Harnessing Potential

- A programme co-designed and delivered in partnership with youth organisations, schools, iwi/hapū and marae for young people aged 14-25 years.
- Can be free, ideally co-funded resources and kai.
- Programme has 1, 3, and 5 day delivery options. Daily delivery length same as a school day. Teaches leadership, mental health, and extensive first aid (has a unique e-certificate upon completion).



3 Steps for Life

Free one-hour community-based awareness session that teaches:

> Calling 111

> CPR

> Using an AED.

Eleven years old and up, minimum ten participants. We will provide mannequins and educator to a venue of your choosing.



First Aid Training

- Level 1 First Aid
- Mental Health First Aid (available online)
- Public and private courses
- Certification
- First aid kits



Medical alarms: Supporting independence

- Empowers independence
- Can be referred from your GP
- Our Medical Alarms are the only medical alarms monitored by Hato Hone St John
- Call 0800 50 23 23 for more information



Ambulance Membership – Supporters Scheme

Ambulances per household (in a medical emergency)

> **$55** Single person

> **$75** Two people

> **$90** Three or more people

Each annual membership is less than one single ambulance fee ($98)



Area Committees

Local groups of volunteers to further the work of Hato Hone St John in their local communities.

- Developing a deep understanding of community health needs and aspirations
- Planning and funding programmes and initiatives to ensure stronger, healthier and more resilient communities
- Working in partnership with other organisations and networks



Area Committees in Tāmaki Makaurau

1. Wellsford
2. Warkworth
3. Hibiscus Coast
4. Helensville
5. North Shore
6. West Auckland
7. Waiheke Island
8. Central Auckland
9. Manukau (South & East Auckland)



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Thank you / Ngā mihi

Any questions?

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