How the Chief Ombudsman can help you

Ombudsman

Tuia kia ōrite · Fairness for all

Kaitiaki Mana Tangata

Guardian of the mana of the people

Chief Ombudsman Peter Boshier

Tuia kia ōrite- Fairness for all



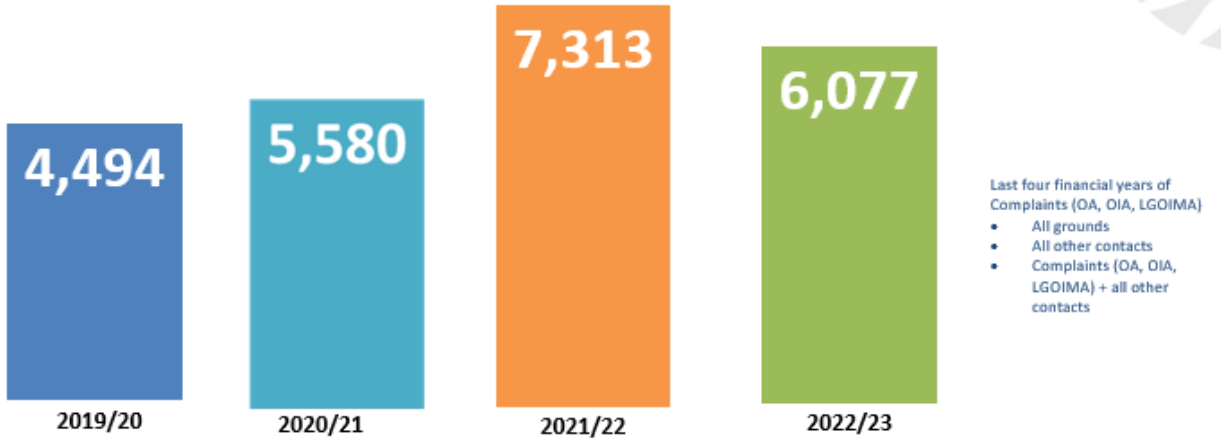
The history of the Ombudsman in Aotearoa New Zealand



"The Ombudsman is Parliament's man — put there for the protection of the individual, and if you protect the individual you protect society.

I shall look for reason, justice, sympathy and honour, and if I don't find them, then I shall report accordingly."
Sir Guy Powles, 1 October 1962

Today the Ombudsman has the authority to investigate approximately 4,000 public sector agencies in New Zealand.



Our cornerstone values

Transparency

Accountability

Openness

Tuai kia ōrite - Fairness for all



Video

This video gives an overview of what the Chief Ombudsman does.

Ombudsman

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How the Ombudsman can help you?

You can come to the Ombudsman if you:

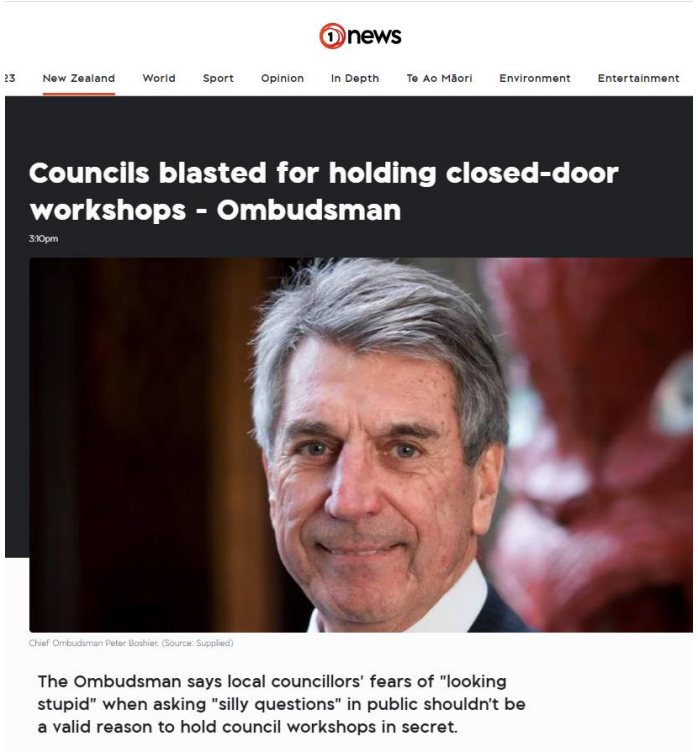
- have not been able to resolve your concern with a government or local agencies (such as councils); or
- believe that you have been treated unfairly by government and local agencies; or
- are having difficulty getting information you have requested for from government.

Ombudsman services – FREE TO ALL

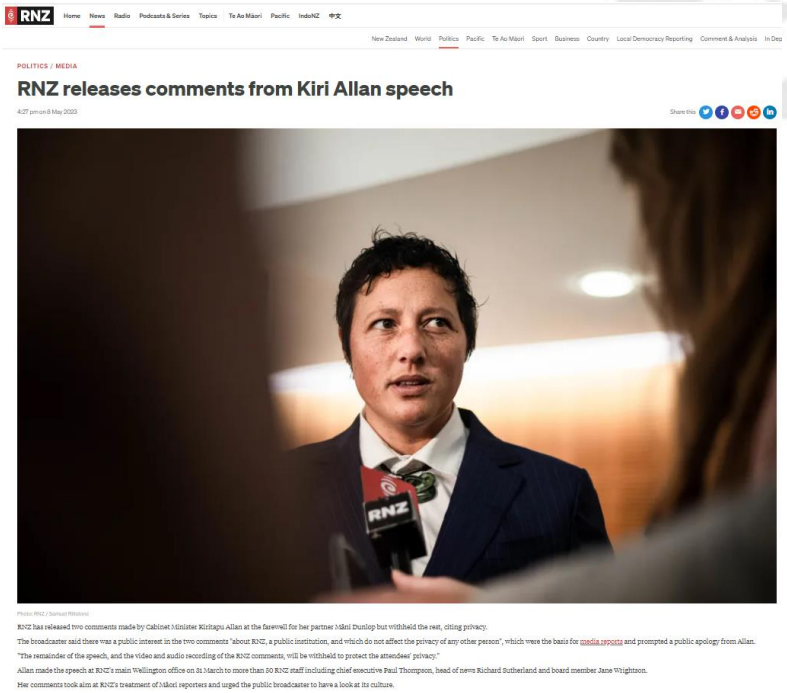


- Provides guidance and advice
- Investigate complaints (against local or central governments including Oranga Tamariki & about right to information requests.
- Receive protected disclosures ('whistle blowing')
- Monitor and inspect places of detention
- Monitor performance under Disabilities Convention

Recent investigations







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